

COMMUNITY UPDATE

NEW OFFICE HOURS

Beginning April 3, 2023, office hours will be:
Monday - Thursday,
8am-12pm, 1pm-5pm

Things to Know:

- ◆ **GOOD LUCK, CC!!!**
Even though Ceilya has moved on and though we will miss her, too, know we've still got you covered!
- ◆ **ALL pre-exam appointments include FASTING labs.** Failure to fast prior to your pre-exam will require us to reschedule your AWE, resulting in a substantial delay.
- ◆ **PRE-EXAM TIMES:** ALL Pre-exam appointments now begin at 8AM; no longer 8:20am.
- ◆ **Your AWE:** these appointments are generally scheduled a year in advance. Please keep your scheduled pre-exam and AWE appointments to avoid the inevitable 3-4 month delay.
- ◆ **COVID:** Masks are still required in the office. As a small office with only Dr. Suchecki, it's in everyone's interest to keep all of us safe and healthy! We still have COVID in the community.

Blossoming into Spring!

Change is afoot at BFM, as we endeavor to put our best foot forward!

Spring is a season for change and growth and BFM is not immune to change. The difficult decision to close our Wilmington location was made. This decision was not made lightly and we are doing everything in our power to make the transition as seamless as possible. We are here for ALL of our members, whether they are from Southport or Wilmington. Offering both in-person and telehealth visits, we will continue to serve our entire patient panel. Please be sure to note hour changes: M-Th, 8am-12pm, 1pm-5pm; closed on Friday. If you have any questions, please do not hesitate to call the office.



Email Reminders Are Important!

MAKE SURE TO LOOK FOR THIS:



An important message about this appointment

This section will tell you exactly where to go for labs and other important information for your upcoming appointment.

Self Check-In

SELF CHECK-IN IS NOT A SCAM!
WHEN YOU RECEIVE THIS TEXT:

Check in early for your 8:40am EST appt on 2/09 with Lab Work at Brunswick Family SPT:
<https://patm.sg/315m3ld>
Reply STOP to opt out.

The link included will bring you to the login page of your patient portal. Once logged in, you will be able to update any changes in your demographic information that we will see once check-in is complete. This is not a requirement but it is helpful should you choose to use it.

After Office Hours Protocol

AFTER HOURS ARE FOR URGENT MEDICAL ISSUES THAT CANNOT WAIT UNTIL THE NEXT DAY: 910.400.1175

This number is for EMERGENT issues outside of business hours only. Non-emergent messages that come through CallMyDoc after hours may not be addressed until the following business day. Of course, CALL 911 if you are having a true medical emergency.

LAB UPDATE & REMINDER: All routine labs are drawn offsite.

SPT patients go to Doshier (Main Hospital); ILM patients go to LabCorp.

Orders will be sent just prior to your "scheduled" date, which act only as a reminder. Please go at any time, at least 5 days prior to your appointment. **ALL LABS ARE FASTING UNLESS TOLD OTHERWISE.**